




Warranty and Legal Information

 **CE RF Exposure Compliance** - This device meets the EU requirements (1999/519/EC) and the International Commission on Non-Ionizing Radiation Protection (ICNIRP) on the limitation of exposure of the general public to electromagnetic fields by way of health protection.

This Class B digital apparatus complies with CAN ICES-3 (B)/NMB-3(B)

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

- this device may not cause interference, and
- this device must accept any interference, including interference that may cause undesired operation of the device.


The device could automatically discontinue transmission in case of absence of information to transmit, or operational failure. Note that this is not intended to prohibit transmission of control or signaling information or the use of repetitive codes where required by the technology.

- The device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;
- The maximum antenna gain permitted for devices in the bands 5250–5350 MHz and 5470–5725 MHz shall comply with the e.i.r.p. limit; and
- The maximum antenna gain permitted for devices in the band 5725–5825 MHz shall comply with the e.i.r.p. limits specified for point-to-point and non point-to-point operation as appropriate.

In addition, high-power radars are allocated as primary users (i.e. priority users) of the bands 5250–5350 MHz and 5650–5850 MHz and that these radars could cause interference and/or damage to LE-LAN devices.

The radiated output power of the Wireless Device is below the Industry Canada (IC) radio frequency exposure limits. The Wireless Device should be

used in such a manner such that the potential for human contact during normal operation is minimized.

 The WEEE symbol on the product and its packaging (crossed out waste bin) indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste for recycling, please contact your local authority, or where you purchased your product.

“Made for iPhone,” and “Made for iPad” mean that an electronic accessory has been designed to connect specifically to iPhone or iPad, respectively, and has been certified by the developer to meet

Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with iPhone or iPad may affect wireless performance. **Only use DxO ONE with the specific models of iPhone and iPad that are identified in your user manual.**

iPad and iPhone are trademarks of Apple Inc., registered in the U.S. and other countries. iPad Air and iPad mini are trademarks of Apple Inc.

This assistive device is warranted to be specifically fit for the particular needs of you, the buyer. If the device is not specifically fit for your particular needs, it may be returned to the seller within 30 days of the date of actual receipt by you. If you return the device, the seller will either adjust or replace the device or promptly refund the total amount paid. This warranty does not affect the protections and remedies you have under other laws.

DXO ONE WARRANTY CARD

DxO Consumer ("DxO") is under a legal duty to consumers to supply products that are in conformity with your Contract (General Purchase Terms and Conditions) with DxO.

If your DxO ONE is or becomes faulty through no fault of your own during the warranty period, then you may be entitled to a refund, repair or replacement of your DxO ONE but only in accordance with the express terms of this Warranty Card.

DxO's obligation under this warranty is limited to, at its sole option, repairing, replacing on an exchange basis or refunding the cost of DxO ONE or parts thereof which are delivered with defects in design, materials and workmanship or, within the warranty period of two (2) years from the date of original purchase, develop defects in design, materials and workmanship under normal and proper use in conformance with all instructions. This warranty does not extend to any consumable item. This warranty cannot be transferred by the original

purchaser to anyone else, and any attempted transfer is void.

If you are a consumer having its residence in EU, you will also benefit from legal rights under EU law in relation to the sale of defective, non-conforming or mis-described products, for a minimum of two (2) years depending on your country of purchase (national laws may give additional rights). Consumers residing in other countries will also benefit from local standards.

These legal rights are not affected by anything else in this Warranty Card.

DxO gives no other guarantees or warranties, express or implied, except for the warranty expressly stated herein, or in any extended warranty that you purchase from DxO (if offered).

1. NOTIFICATION OF CLAIMS: WARRANTY SERVICE

In the event of the customer becoming aware of a defect in DxO ONE during the warranty period the customer must notify DxO in writing within

the warranty period, and such notice shall include details of such defect. All notices shall be sent to DxO following the procedure set on www.dxo.com. Any customer seeking warranty service must use best efforts to provide DxO with all necessary access and all information and particulars required to enable DxO to ascertain and verify the nature and cause of the defect claimed and to carry out any warranty obligations.

Upon giving notice to DxO of a defect, the customer shall cease using DxO ONE. Any use of DxO ONE after giving notice shall void this warranty, and DxO shall have no liability to the customer either under this Warranty Card or otherwise in relation to DxO ONE. The customer shall not resume using DxO ONE until DxO notifies customer in writing that DxO ONE can be used.

2. EXCLUSIVE REMEDY: ACCEPTANCE

Customer's exclusive remedy and DxO's sole obligation is to supply (or pay for) all labor necessary to repair any DxO ONE found to be defective within the warranty period and to supply, at no extra

charge, new or rebuilt replacements for defective parts. If repair or replacement fails to remedy the defect as determined by DxO in its sole discretion, then, and only in such event, shall DxO refund to customer the purchase price for such DxO ONE in exchange for customer returning DxO ONE. **Customer's failure to make a claim as provided in paragraph 1 above or continued use of the DxO ONE shall constitute an unqualified acceptance of such DxO ONE and a waiver by customer of all claims thereto.** All determinations made by DxO with respect to the warranty shall be final.

3. EXCEPTIONS TO LIMITED WARRANTY

DxO shall be under no obligation whatsoever to repair, replace or make good any loss or damage or defect which results from incorrect installation, alteration without consent, abnormal wear and tear or customer induced damage, accident, abnormal conditions of storage or use or any act, neglect or default of the customer or any third party. Without limiting the preceding sentence, this warranty is void and DxO shall be under no obligation whatsoever

to repair, replace or make good any loss or damage or defect if: (a) customer uses DxO ONE with any device other than the approved models of iPhone and iPad, and any other device that later may be approved in writing by DxO; (b) customer or any third party other than DxO (or a representative that DxO approves in writing) attempts to repair, disassemble or modify DxO ONE; (c) customer uses any cords, power adapters or other peripherals with DxO ONE that have not been supplied by DxO or a DxO authorized distributor; or (d) customer or users of the DxO ONE do not follow the guidelines to use the DxO ONE as set in the DxO ONE documentation or general purchasing conditions.

DxO is not responsible for any loss or damage or defect to any approved iPhone or iPad model or any other device that DxO later approves in writing for use with DxO ONE. DxO ONE may not function properly if the approved iPhone or iPad model (or any other device that DxO later approves in writing for use with DxO ONE) is defective or not properly maintained by the customer (including, without limitation, if customer fails to properly configure

such device). To the extent DxO determines, in its sole judgment, that any malfunction of DxO ONE is solely due to a defect or improper maintenance of another device approved and intended for use with DxO ONE, DxO shall have no obligation under this warranty.

Usage of DxO ONE requires customer to download to the approved iPhone or iPad model (or any other device that DxO later approves in writing for use with DxO ONE) the App that is specified in the user manual (and any update to such App) and periodic firmware updates that become available. Customer is solely responsible for obtaining the necessary internet connection to download such App (and any update) and firmware updates. DxO is not responsible under warranty for any malfunction of DxO ONE which results from the failure to download the App (or any update) or any firmware updates. If customer has any difficulty downloading the App (or any update) or firmware updates, the customer should follow the directions in the user guide to resolve such issues. DxO reserves the right at any time after expiration of

the warranty period to cease providing updates to the App.

DxO ONE is dependent on Apple's Lightning API and certain Apple iOS libraries to function correctly. DxO ONE shall have no liability under this Warranty Card or otherwise if Apple ceases for any reason to support such API or libraries.

Where any defective DxO ONE is replaced, the provisions of this Warranty Card shall apply to the replacement DxO ONE for the unexpired balance of the warranty period.

The customer shall not return DxO ONE to DxO without the DxO's written consent and DxO shall not be under any liability whatsoever for the DxO ONE returned by the customer without such consent.

4. CUSTOMER DATA

Customer shall be solely responsible for maintaining backup data necessary to replace customer data including images lost or damaged from any cause.

For more information about your personal data, please refer to the Privacy Policy in the iOS App and on www.dxo.com.

5. PROOF OF PURCHASE

The customer's dated bill of sale must be retained as evidence of the date of purchase and to establish warranty eligibility. DxO may from time to time provide updated information about the warranty or the DxO ONE. To stay better informed, we recommend you register your DxO ONE by visiting the DxO website at www.dxo.com and providing the product and purchase information requested.

6. DISCLAIMER OF WARRANTY

The above written warranty is the sole and exclusive warranty given by DxO and is given in lieu of and replaces, excludes and extinguishes all and every condition, warranty or representation whatsoever whether express or implied by statute, common law, trade usage, custom or otherwise in respect of the quality or fitness for purpose, description of the DxO ONE or otherwise. Without limiting the

foregoing, DxO disclaims any implied warranty of merchantability and implied warranty of fitness for a particular purpose. The United Nations Convention on Contracts for the International Sale of Goods (CISG) is expressly disclaimed and does not apply to this warranty or the purchase of your DxO ONE.

7. LIMITATION OF LIABILITY

This Warranty Card states the full extent of DxO's obligations and liabilities in respect of the supply of, or failure to supply DxO ONE.

DxO is not liable to you (or any other parties) for any indirect, incidental, consequential, punitive or exemplary damages, or for loss of income, profits, bargain, revenue, contracts, goodwill, use, enjoyment, time, data, electronically transmitted orders or other economic advantage (but not to the extent that applicable law prohibits liability exclusions or limitations for intentional torts, gross negligence, damages arising out of product liability or other fault bases). DxO disclaims any warranties and liabilities related to damage to any

device attached to the DxO ONE.

DxO's maximum aggregate liability, whether in contract, tort (including negligence) or otherwise, shall in no circumstances exceed the amount payable by you to DxO for the purchase of DxO ONE.

For further information and the name of the nearest authorized DxO service facility contact:

DxO Consumer, 3, rue Nationale, 92100
BOULOGNE – FRANCE



DC 5.0-5.5V/1.0A
FCC ID:2AAD3JA0J0M0
IC:10290A-JA0J0M0
Assembled in China
MODEL:DXO ONE

PRECAUTIONS CARRYING, USING, AND CLEANING YOUR DxO ONE

Before you use your DxO ONE camera, it is important that you read this safety information and the user manual found on the DxO website: support.dxo.com. Retain this safety information for future reference.

- **Built-in battery:** The DxO ONE lithium-ion battery cannot be replaced. Don't attempt to access or replace the built-in lithium-ion battery: you may damage it, which could cause overheating and injury. Be sure to comply with local regulations when disposing of the DxO ONE camera; do not dispose of it as household waste.
- **Water damage:** The DxO ONE camera is not waterproof and should not be used in wet conditions or underwater. Avoid contact with water, dust, sand or salt. These could cause a malfunction. Wipe the camera to dry off any rain or water drops. If your DXO ONE camera comes in contact with liquids, this may cause a short circuit, a fire, or an electric shock.

- If the DxO ONE connector gets wet, do not plug it into your iPhone or iPad; this would damage both your camera and your iPhone or iPad.
- If your iPhone or iPad port is wet or dirty, do not attach your DxO ONE camera.
- Do not handle the power adapter with wet hands. This can cause an electric shock.
- **USB cable:** Use the USB cable included with your DxO ONE camera. Use of a non-certified power adapter may pose a risk of fire or serious harm to you or your DxO ONE camera. Using a damaged cable can cause fire, electric shock, injury, or damage to DxO ONE camera. Do not attempt to disassemble the USB cable, as it may cause personal injury.
- **Camera cleaning:** Do not clean the camera with organic solvents such as thinner, alcohol, and benzene. Use the included lens cloth to remove dust accumulated on the lens.

- **Operating environment:** Use the camera at ambient temperatures between 0°C (32°F) and 40°C (104°F).

- **Environmental conditions:** Do not leave the camera in excessive heat such as in a car in direct light. High temperatures can cause the camera to malfunction.

- **Repairs:** Do not attempt to disassemble or make any repairs to your DxO ONE camera. The device contains small parts that may be a choking hazard or otherwise cause bodily injury.

- **Driving:** Do not operate your DxO ONE camera while you are driving a vehicle. Such use may be illegal, and may place you and others at greater risk of an accident causing serious injury, death, or property damage.

- **Disposal:** Do not dispose of your DxO ONE camera in a fire. This may cause an explosion or result in serious bodily injury, death or damage to property.

- **Using DxO ONE with other Devices:** Only use your DxO ONE camera with approved and supported devices. Use of DxO ONE with non-approved or unsupported devices may cause damage to your DxO ONE camera and to the other device.



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